

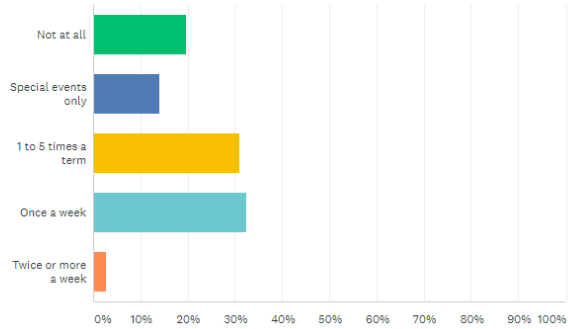
P&C CANTEEN SURVEY OF PARENTS AND STAFF – MAY 2019

The following sets out the results of the P&C's survey regarding the canteen. We received 71 responses.

Question 1

How often do you use the canteen?

Answered: 71 Skipped: 0

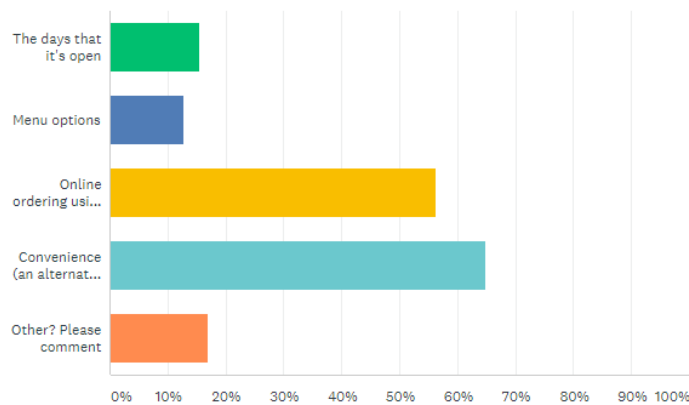


ANSWER CHOICES	RESPONSES	
▼ Not at all	19.72%	14
▼ Special events only	14.08%	10
▼ 1 to 5 times a term	30.99%	22
▼ Once a week	32.39%	23
▼ Twice or more a week	2.82%	2
TOTAL		71

Question 2

What do you like about the canteen?

Answered: 71 Skipped: 0



ANSWER CHOICES	RESPONSES	
▼ The days that it's open	15.49%	11
▼ Menu options	12.68%	9
▼ Online ordering using Quickcliq	56.34%	40
▼ Convenience (an alternative to bringing food from home)	64.79%	46
▼ Other? Please comment	Responses 16.90%	12
Total Respondents: 71		

Sample of comments

- Occasional treat for the kids to get excited about. Occasional saviour for the parents when we run out of food in the house.
- Warm meals on cold days

Question 3

What don't you like about the canteen?

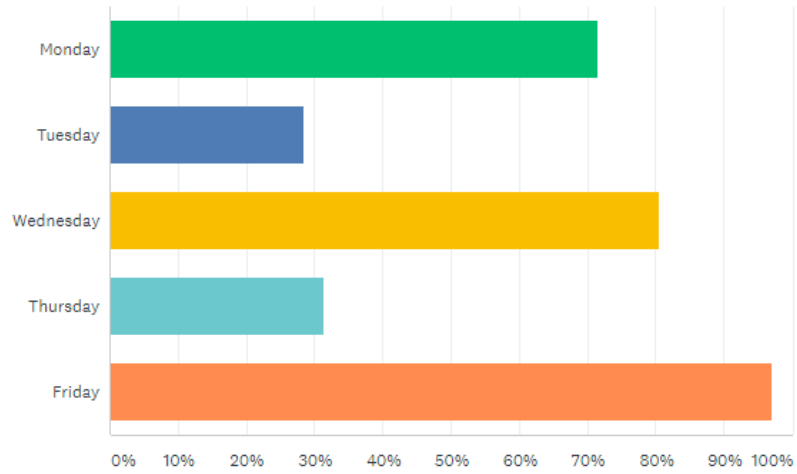
Sample of comments

- Not open on days I turn out to need it!. More healthier warm food choices.
- The variety could be extended and the online ordering system is rather onerous.
- Poor food choices Chock milks No fresh meals.
- Wish it was available more days of the week.
- How difficult it is to order sushi. It meals the canteen isn't an option of real, healthy food when I'm struggling to keep on top of things. Instead, canteen food is treat food...
- Limited options at recess. I can made rolls and sandwiches at home, and don't want to pay for these, so different options to home made is great. I love that sushi is an option.
- Not enough variety in sandwiches. No menu displayed in classrooms
- Not enough vegan options
- I would prefer there to be more homemade stuff but I know this might be tricky in terms of keeping the costs down It would be good if we could reduce packaging waste
- The kids are so excited to pick up their special weekly lunch. It also provides hot food options, particularly handy for Winter days.

Question 4

What days of the week would you like the canteen to operate?

Answered: 67 Skipped: 4

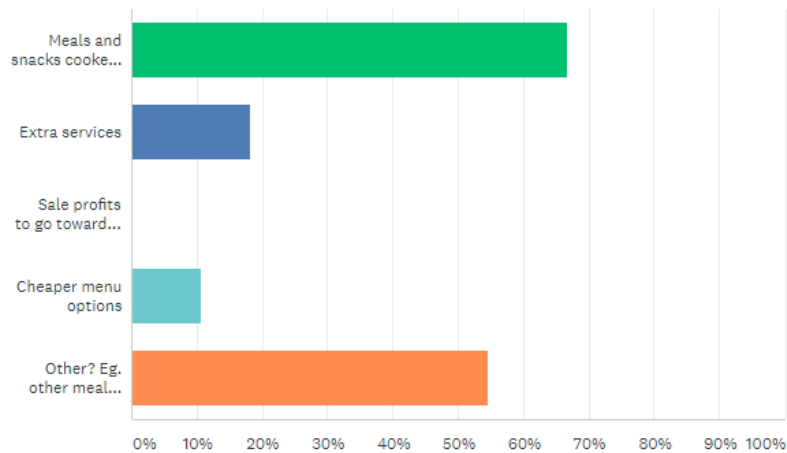


ANSWER CHOICES	RESPONSES	
▼ Monday	71.64%	48
▼ Tuesday	28.36%	19
▼ Wednesday	80.60%	54
▼ Thursday	31.34%	21
▼ Friday	97.01%	65
Total Respondents: 67		

Question 5

What would encourage you to use the canteen more frequently?

Answered: 66 Skipped: 5



ANSWER CHOICES	RESPONSES
▼ Meals and snacks cooked onsite	66.67% 44
▼ Extra services	18.18% 12
▼ Sale profits to go towards fundraising efforts	0.00% 0
▼ Cheaper menu options	10.61% 7
▼ Other? Eg. other meal option ideas	Responses 54.55% 36
Total Respondents: 66	

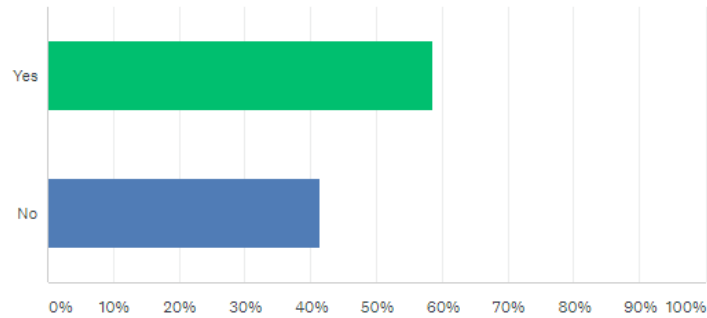
Sample of comments

- Take home family dinners. Open 3-330 with option to buy milk /fresh bread/dinner.. Even better after school snacks as we stay back alot to play...
- Easy ordering, paper and on line more info on what you can order
- Other hot options such as stews, casseroles etc. More allergy friendly options
- Healthy, customisable wraps. Allergen information provided. Eg if breads contain soy and dairy
- Picnic box idea? Protein (meatballs), cheese & crackers, carrot sticks, cucumber, cherry toms.
- Zucchini bake Healthy muffins
- Being open more frequently.
- Themes Taste of Asia day - noodles and rice Mexican fiesta Burger day I don't know if it would increase sales, but everyone likes a theme day.

Question 6

The canteen relies on volunteers. Finding volunteers is a continual challenge. The following questions will assist us to organise the canteen to make it easier for people to volunteer. Have you been asked to volunteer in the canteen?

Answered: 70 Skipped: 1

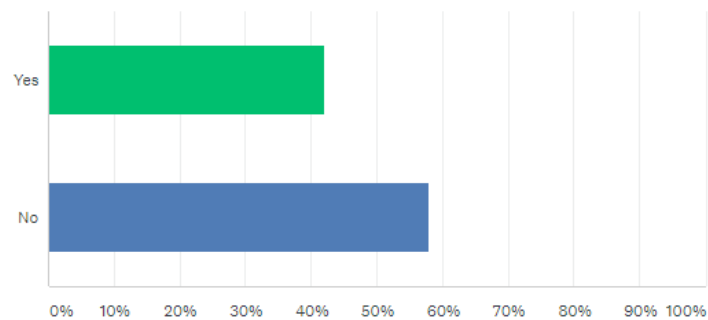


ANSWER CHOICES	RESPONSES
Yes	58.57% 41
No	41.43% 29
TOTAL	70

Question 7

Have you volunteered in the canteen?

Answered: 69 Skipped: 2



ANSWER CHOICES	RESPONSES
Yes	42.03% 29
No	57.97% 40
TOTAL	69

Question 8

Do you have any suggestions that would make it easier for people to volunteer?

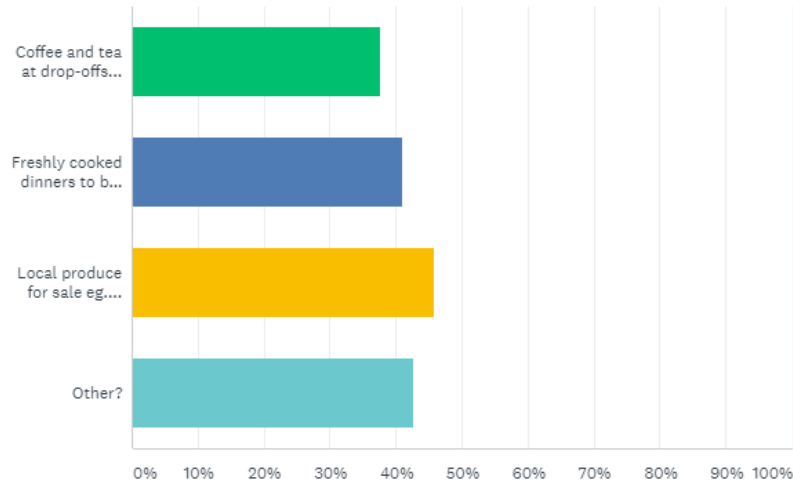
Sample of comments

- Be clear on requirements of helper Don't refuse help at last minute Have an open year roster so spits can be filled.
- More information about volunteering.
- Perhaps finding a Volunteer who is not part of the school community (ie through Bayswater Senior Citizens), but who would like to commit to a certain amount of hours volunteering, with a Working With Children's Check. I'm sure there are people out there who would love to make and serve things to the kiddies, and see the smiles on their faces!
- I'm happy to volunteer, but have heard some schools offer the volunteer's children a free lunch the day they volunteer (or a canteen voucher) which may help some people.
- A central online roster? maybe this has already been done though. To be honest I think if my child was older I would be more familiar with it but it wasn't really an option in Kindy and I haven't really had the chance to look into it more. I would be happy to help out though.
- Make it a more positive experience. It is not fun or rewarding. I walk away feeling awful. I don't know what I'm doing in there, everything is unpredictable, the kids get yelled at (not by me), I have zero creative input to the canteen and while that is something I have never desired, it would make me more invested in the running of it. The ladies in the garden club always seem to be happy in their work. Canteen club sounds terribly lame, and while asking for a bigger commitment from volunteers might sound counter intuitive, people do care more and do more when they have more responsibility and input.
- Post it on social media
- Not really, I work full time so it's just not an option for me
- split shifts?
- Change the days it's open. A lot of people get Mondays off, due to Rostered Days off.

Question 9

What other services would you like the canteen to offer?

Answered: 61 Skipped: 10



ANSWER CHOICES	RESPONSES
▼ Coffee and tea at drop-offs for parents and teachers	37.70% 23
▼ Freshly cooked dinners to be collected at pick-up	40.98% 25
▼ Local produce for sale eg. bread, honey, cheese	45.90% 28
▼ Other? Responses	42.62% 26
Total Respondents: 61	

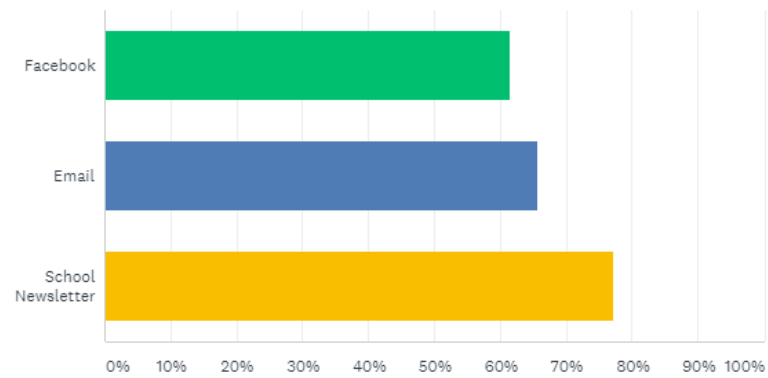
Sample of comments

- Love the ideas above. As long as all ingredients are listed.
- I think focus on it becoming a better, more profitable canteen first, and then look to expand! I was at Hillcrest recently and their canteen offers "birthday platters" that parents can order for delivery to the kids' class on their birthday. Not sure if that works well, but could ask Hillcrest.
- Fresh juices and smoothies.
- All of these would be awesome!
- Naplan breakfast run by the year 3 parents was a beautiful idea. Much is made of our schools sense of community but true, community building initiatives like this are so rare. Breakfast club run every week or fortnight or month would be a lovely way of looking out for all children who attend our school and making sure they feel like they are part of our community too
- Great ideas but probably too ambitious with very few volunteers. Most parents at bayswater work & whilst love the ideas - in reality it won't last as the few volunteers will burn out. The best approach is to keep it super simple.

Question 10

How would you like to hear about canteen announcements?

Answered: 70 Skipped: 1



ANSWER CHOICES	RESPONSES
▼ Facebook	61.43% 43
▼ Email	65.71% 46
▼ School Newsletter	77.14% 54
Total Respondents: 70	

Sample of comments

- Website